

# Information for Hotel Reservations

Texas FFA has negotiated discounted hotel rates for attendees at the 97th Texas FFA State Convention 2025. You must make your hotel reservation through Orchid Events.

# Deadline: May 26, 2025

Hotel reservations for the Texas FFA Convention sell out very quickly, so you are encouraged to make your reservations as soon as possible. All reservations must be received by **May 26, 2025,** to guarantee availability and conference rates. After this date reservations will be made based on availability, and hotels may charge higher rates.

#### IMPORTANT INFORMATION ABOUT OPENING DAY

- Housing will open on January 22, 2025 at 4:00 pm Central Time.
- A "Waiting Room" has been implemented to help steady the flow of traffic into the housing website. <u>If you access</u> the housing website and are directed to the "Waiting Room" screen, please do not refresh or use the back button as this will only delay your access to the housing website.
- Book online for the fastest and best availability.
- To make this process simpler and faster, *only put 1 guest per room when booking*. You can add specific attendees to each room at a later date. (You will need your Reservation Acknowledgement # for this.)
- Save your email from info@cvent.com with your Hotel Reservation Master Acknowledgment Number for your future reference.
- For questions or special requests <u>only</u>, please contact Orchid Events at 800-989-4008.

# **Ways to Book Hotel Reservations**

Online: Will provide link shortly

#### **Booking Multiple Reservations Online**

Click on the PDF link below for instructions on how to book 2 or more rooms. *Please be sure to review the guide prior to booking hotel reservations online.* 

#### Multiple Reservation Booking Guide (click here)

#### Do you have an Access Code?

Most attendees will not need an access code to book their rooms. Select "ATTENDEE" from the drop-down menu on the home page. If you have been given an access code, please select "I HAVE AN ACCESS CODE" from the drop-down menu and enter the access code where indicated.

# **Required Field – Chapter Number**

One of the required fields in the online reservation webpage is Chapter Number. Advisors making reservations for their school should enter their 4-digit chapter number in this field. Guests who are not making reservations for a school should enter '9999' in the Chapter Number field.

#### **Deposit**

All hotel reservations will need to be booked using a credit card for guarantee. We recommend using a credit card, not a debit card, because the hotel may place a hold on funds which take up to 14 days to return to your account. If you are interested in paying for all or part of your stay with a check, please contact your hotel after you receive your Hotel Confirmation Number to find out their process for accepting checks for payment. Orchid Events does not accept checks and will return those they've received. All rates are subject to an average 19.34% room tax (tax percentage is subject to change). Your credit card will be charged for any cancellation fees if you cancel after May 7, 2025 (March 14 for the Omni, Sheraton, and Hilton).



#### **Tax Exemption**

If you are tax exempt, you must bring the proper paperwork with you and present it to the hotel at check-in. Some hotels may require you to submit this paperwork in advance. After you receive your Hotel Confirmation Number between June 9-13, 2025, contact your hotel for their requirements.

# **Acknowledgments and Confirmation**

After you complete your online reservation, Orchid Events will send a Reservation Acknowledgment by email within 24 hours. The email will come from <a href="mailto:info@cvent.com">info@cvent.com</a>. Be sure to flag this email for easy reference later. If you do not receive this Reservation Acknowledgment within 24 hours, contact Orchid Events. You will not receive confirmation from the hotel when you make your reservation. Please do not contact the hotel directly about your reservation until after May 26, 2025. After May 26, the hotel will generate a Hotel Confirmation Number for your reservation and Orchid Events will email the hotel confirmation number to you between June 9-13, 2025. If you need to make changes to your reservation, contact the hotel directly and reference the Hotel Confirmation Number.

## **Changes & Cancellations**

Reservations made at non-headquarters hotels can be canceled or changed without penalty until midnight on May 7, 2025. Rooms canceled on or after May 8, 2025, will be subject to a charge of 1 night room and tax for each room canceled. Reservations made at Omni, Sheraton, or Hilton can be changed or canceled until midnight on March 14, 2025. Rooms canceled at these hotels on or after March 15, 2024, will be charged 1 night room and tax for each room canceled.

Through May 26, 2025, changes and cancellations can be made online at using the link in your Reservation Acknowledgement, via e-mail (<a href="help@orchid.events">help@orchid.events</a>) or by calling 800-989-4008. After May 26, 2025, contact hotels directly to make changes and cancellations. <a href="help@orchid.events">We highly recommend you wait to contact your hotel until Orchid Events</a> provides the hotel confirmation number for your rooms. These will be provided, at the latest, between June 9-13, 2025.

## **Questions or Special Requests?**

For questions or special requests, please contact Orchid Events at 800-989-4008 or e-mail questions to <a href="mailto:help@orchid.events">help@orchid.events</a>. Special requests are not guaranteed.

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